In the Specification:

Please amend the paragraph beginning on page 1, line 13 as follows:

Messages from outside a company maintained network are routinely screened by means of software and hardware firewalls that accept only messages conforming to certain protocols. One common protocol that is understood by such firewalls is the hypertext transfer protocol (HTTP). A second commonly recognized protocol is the Internet relay chat protocol (IRC). The hypertext transfer protocol is commonly used by server computers to communicate data to client computers. One feature ~~features~~ of HTTP is the typing and negotiation of data representation, allowing systems to communicate independently of the data being transferred. A client locates a server by means of a unique identifier and then polls the server for data using the HTTP protocol. The process of updating the contents transmitted to the client is dependent on the client periodically polling the server for new information.